

Find the Gaps: Where Workflow Friction Slows Your Practice



Many workflow gaps are not obvious at first. They show up as after-hours work, delayed revenue, and extra staff coordination. This quick self-assessment helps reveal where your practice may be experiencing avoidable friction.



Clinical Workflows

- Do providers often finish documentation after hours?
- Does documentation require follow-up before coding can be completed?
- Do clinicians spend significant time reviewing charts manually?
- Do orders or next steps interrupt the flow of the visit?
- Does documentation take time away from patient interaction?



Financial Workflows

- Is eligibility verification manual, delayed, or inconsistent?
- Are claims delayed due to incomplete or missing documentation?
- Are coding opportunities sometimes missed during the visit?
- Are prior authorizations identified late in the process?
- Is it difficult to see where revenue cycle delays are happening?



Patient Engagement Workflows

- Do patients rely on staff to schedule or manage appointments?
- Are patient communications inconsistent or difficult to manage?
- Do patients complete forms in-office instead of ahead of time?
- Do patients arrive unclear on next steps or visit requirements?
- Does your team spend time helping patients complete tasks that could be handled earlier?

- If you answered "yes" to any of these, see how Novare helps move work forward.

