

How Novare™ by Greenway Health® transforms every patient encounter from pre-visit to payment

7:00 a.m. Morning: Pre-Visit Preparation

While your team enjoys morning coffee, Novare is already at work. Agentic AI verifies insurance eligibility, flags coverage issues, and compiles patient summaries. Each patient's chart displays a comprehensive pre-visit summary with recent labs, medication changes, and care gaps automatically surfaced by healthcare AI agents working overnight.



9:15 a.m. Patient Arrival: Check-In

When patients arrive for their appointments, the front desk sees real-time insurance verification already complete. Copay amounts are displayed. The AI automatically identifies secondary coverage—something older EHR software might have missed.



9:30 a.m. In the Exam Room: Clinical Encounter

Clinicians open patient charts and see everything that matters. Today's considerations—flagged by AI—indicate prescription refills are needed, and preventive care is due. The ambient scribe captures conversations naturally. Voice-activated chart search answers clinician questions instantly. When visits end, clinical notes are already drafted in the preferred format. The AI suggests diagnosis codes with confidence scores. Documentation time reduced by 72%.



9:45 a.m. Behind the Scenes: Orders and Prior Authorization

When medications are needed, Novare immediately checks real-time prescription benefits and prior authorization requirements as clinicians submit orders. AI agents work the process automatically.



2:00 p.m. Afternoon: Revenue Cycle

Intelligent medical coding helpers ensure accurate billing codes were captured during morning visits. Front desk staff see prioritized work queues showing only cases requiring human attention out of hundreds of scheduled patients.



5:30 p.m. End of Day: Sign-Out

Patient visits are complete. With just a handful of notes left to sign, clinicians wrap up and head out on time. Dinner happens with family, not laptops.



The Novare Difference

One Platform. One Workflow. All the Difference.

30%

productivity boost

14,000

hours saved annually

20%

revenue increase

\$1M

in potential collections unlocked*



Step into a fully automated practice with Novare by Greenway Health®